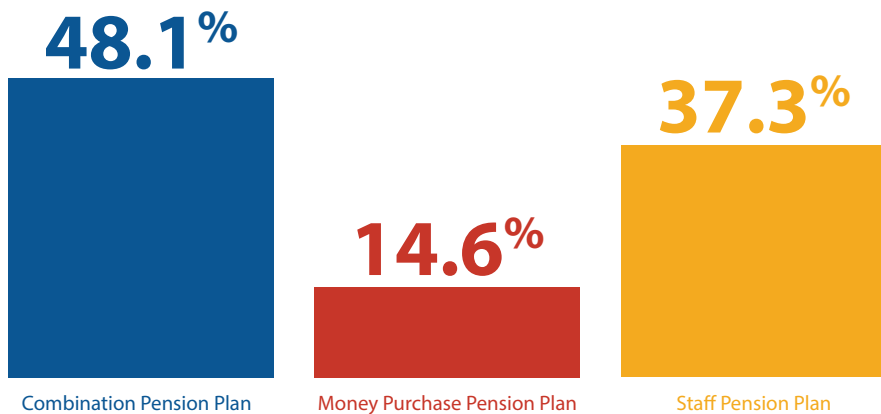




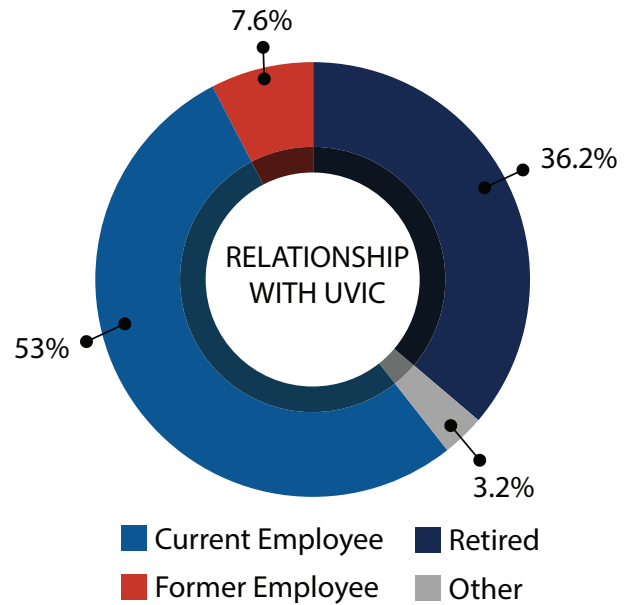
MEMBER SURVEY 2023



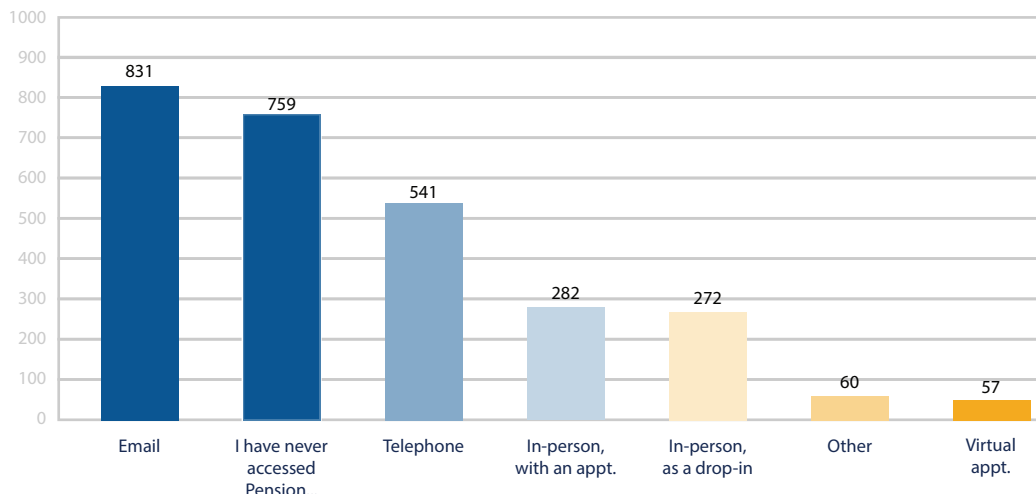
DEMOGRAPHICS



PLAN REPRESENTATION

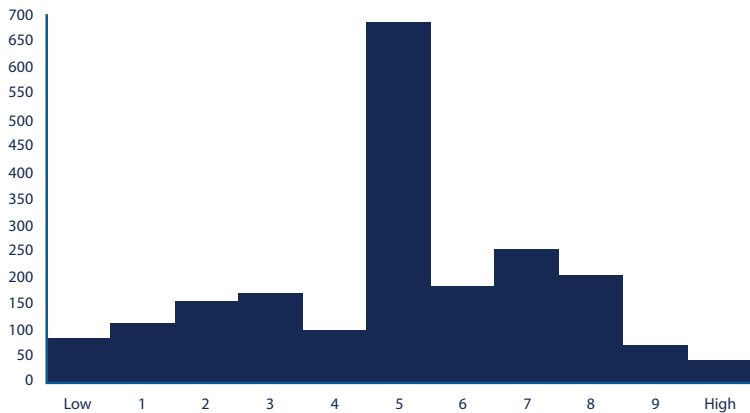


Have you ever sought assistance from Pension Services, and if so, how did you do so?

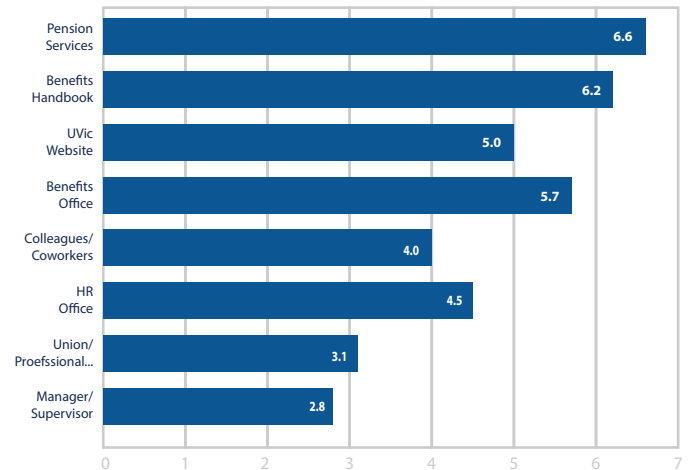


UNDERSTANDING THE PLAN

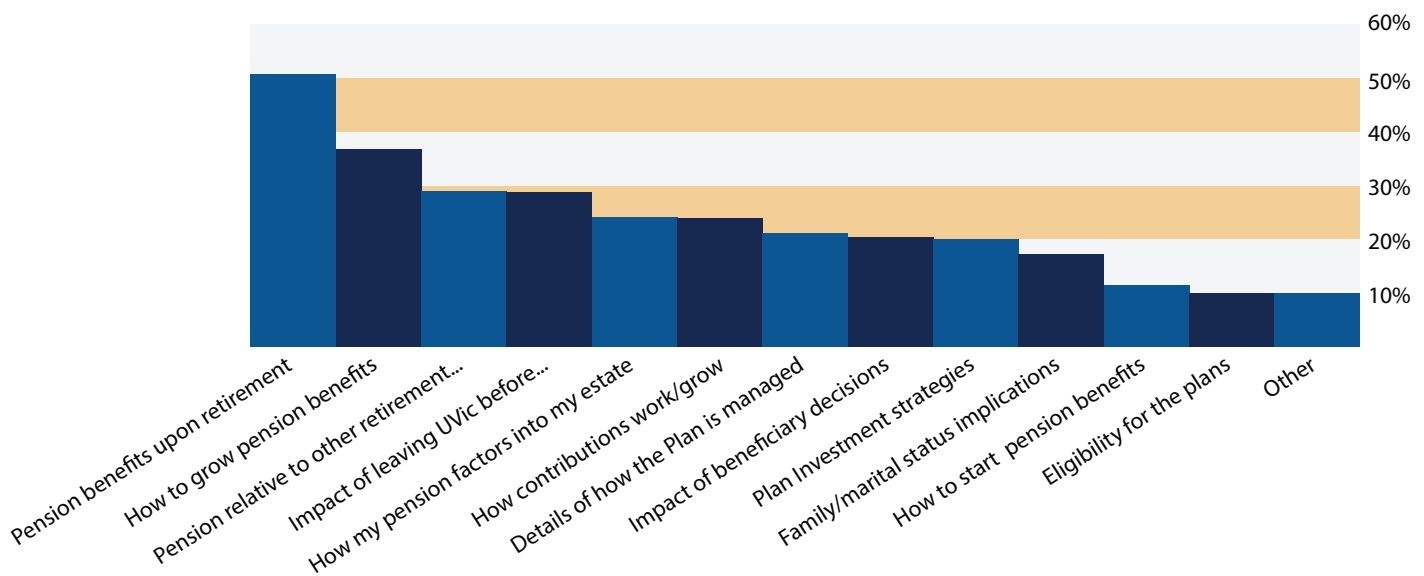
How much do you think you know or understand about your UVic pension plan(s)?



Where would you be most likely to look for information on your UVic pension plan(s)?

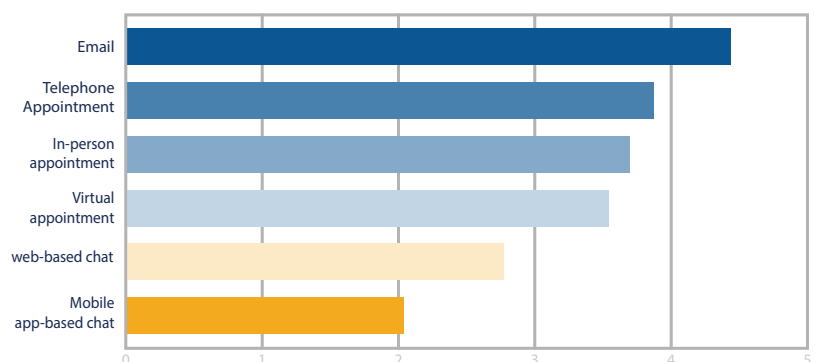
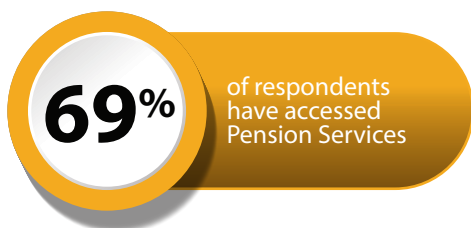


What (if anything) would you like to understand better about your UVic pension plan(s)?



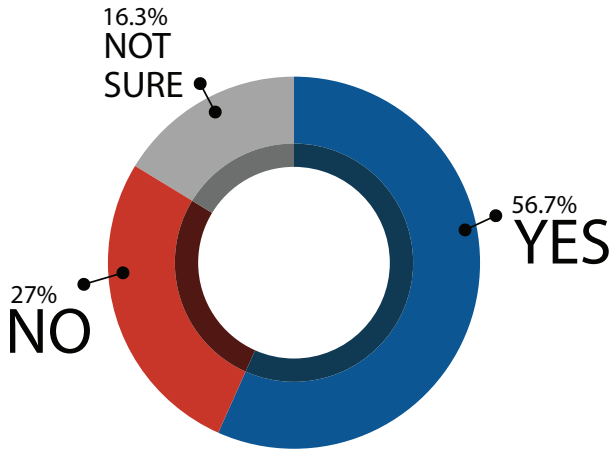
ACCESSING PENSION SERVICES & PENSION INFORMATION

How are you most likely to access the expertise of Pension Services for specific information about your pension benefits?

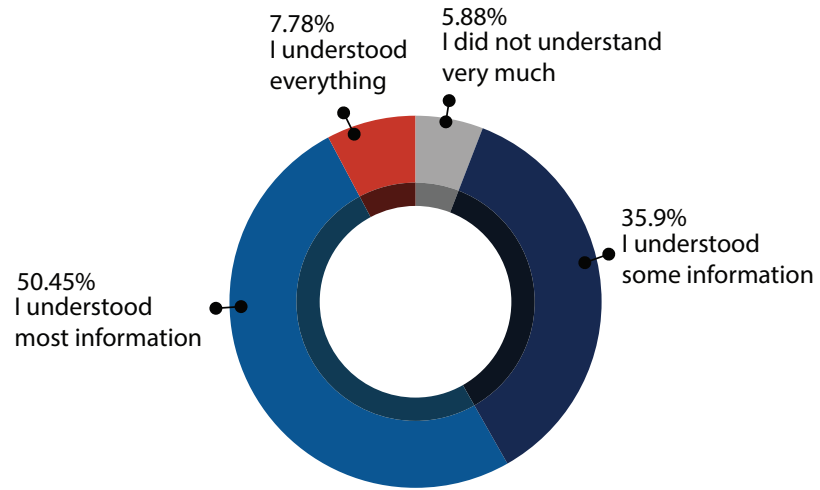


WEBSITE

Have you ever visited the UVic Pensions website at uvic.ca/pensions?

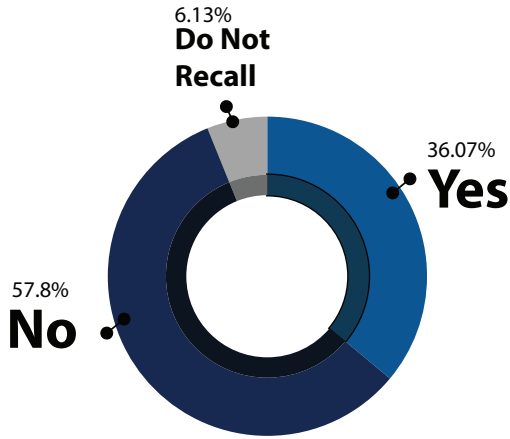


How would you rate your understanding of the content and material on the website?

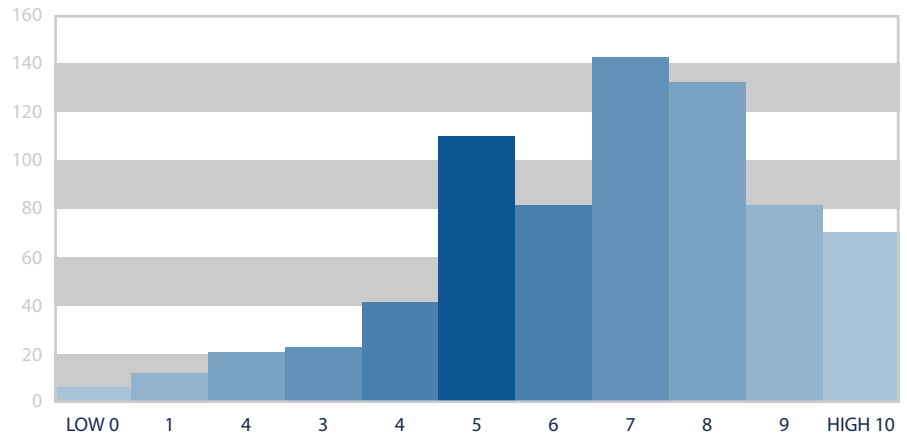


SEMINARS

Have you ever taken part in a seminar offered by the UVic Pension Services team?

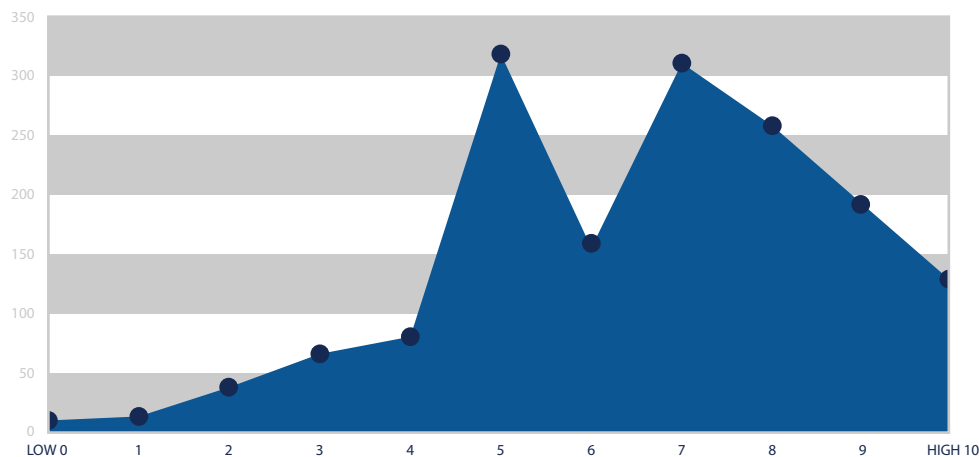


How much did the seminar help you understand your UVic pension(s)?



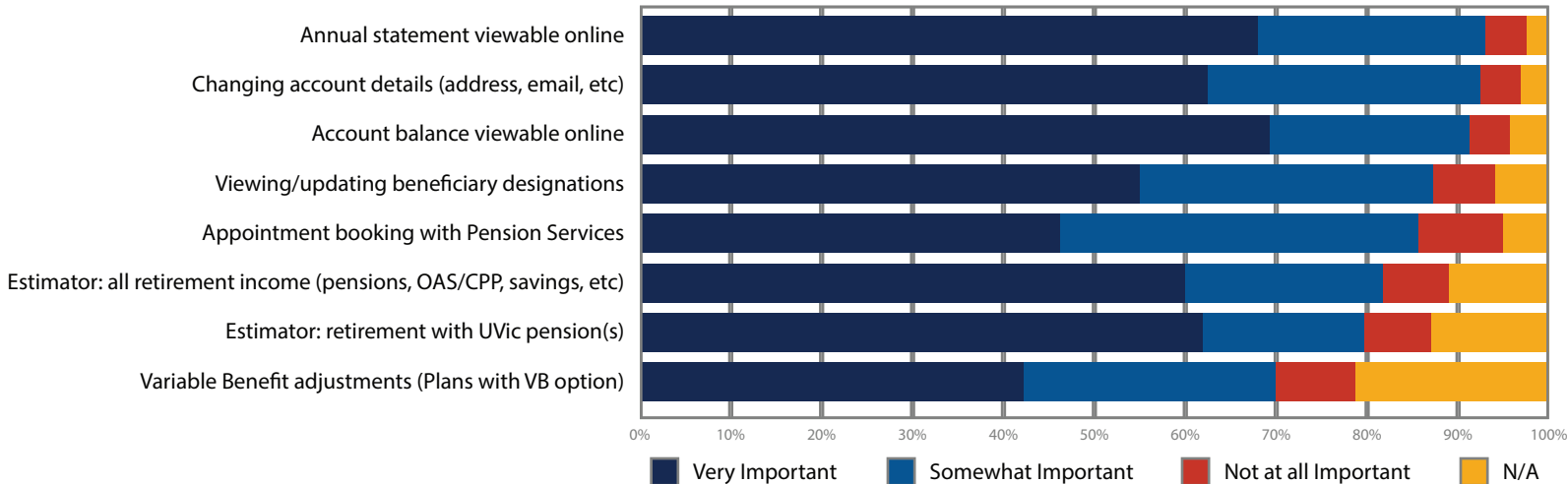
MEMBER STATEMENTS

On a scale of 1-10, how well did you understand your annual statement?



TOOLS & CALCULATORS

If the following online pension tools were available, how would you rank them in terms of importance?



WHAT'S NEXT...

Thank you for your input

Using the insights we've gathered, our focus this year will be on enhancing member awareness of their pension benefits and improving the clarity and accessibility of pertinent pension information for you.

Keep an eye out for upcoming communications such as:

- Your annual pension statements.
- Your annual report.
- Your Plan AGM.

Visit <https://www.uvic.ca/pensions> for more information and services!

New information and a new look will be appearing throughout the year.



SCAN ME



**University
of Victoria**

Pension Services