Graduate Student Information Guide School of Public Administration

Master of Public Administration MA in Community Development Graduate Certificate/Diploma in Evaluation

2021

WELCOME TO TRADITIONAL TERRITORY

We acknowledge and respect the lək̓ʷəŋən peoples on whose traditional territory the University of Victoria stands, and the Songhees, Esquimalt and W̱SÁNEĆ peoples whose historical relationships with the land continue to this day.

ORIENTATION TO YOUR GRADUATE PROGRAM

The material contained in this Graduate Student Information Guide will provide important information to support your studies. In addition, you will find online orientation information for the following programs at the Brightspace website. To find your orientation materials, sign in to UVic, go to "Online tools" in the top right corner and click on Brightspace from the list provided. While enrolled in your program of studies, you will be able to view the website below for assistance.

MPA Course-Based Online, MPA Thesis/Co-op On Campus, **MA in Community Development and Graduate Certificate/Diploma in Evaluation** students will find useful and relevant resources in the *SPA Graduate Orientation and Resources* Brightspace website (you will have access to this site just prior to the start of your program).

As new material comes available, it will be added.

Every effort has been made to ensure the accuracy of the information provided in this handbook; however, the websites and regulations stated are subject to change without notice. Please contact program staff for up-to-date information.

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IMPORTANT NOTE: Due to Covid-19, staff and faculty have been working primarily from their homes. Therefore, until their return to the workplace in Fall 2021, please contact them via email whenever possible. If you do leave a voicemail phone message, it will be returned as soon as possible. Please always remember to provide your name and V00# when contacting the office.

General Office – Room A302, Human and Social Development Building   250-721-8056
Website: http://publicadmin.uvic.ca/

DIRECTOR OF THE SCHOOL OF PUBLIC ADMINISTRATION

Director	Dr. Astrid Brousselle	padirect@uvic.ca	250-721-8084
Assistant to Director	Belle Young	youngb@uvic.ca	250-721-8056
Administrative Officer	Silvia Dulc	paadmin@uvic.ca	250-472-4196

GRADUATE ADVISOR

Graduate Advisor	Dr. Jill Chouinard	spaadvisor@uvic.ca	250-721-8060

ADMINISTRATIVE STAFF – MPA THESIS/CO-OP, MPA COURSE-BASED, MACD, EVALUATION PROGRAMS

Programs Manager	Marlowe Morrison	pamanager@uvic.ca	250-721-8067
Graduate Administrative Asst.	Judy Selina	paservice@uvic.ca	250-721-6448
Programs Assistant	Kimberley Cook	paservice1@uvic.ca	250-721-8074

PH.D. PROGRAM ~ ADMINISTRATIVE STAFF

Administrative Officer	Silvia Dulc	paadmin@uvic.ca	250-472-4196
Graduate Admin. Asst. – PhD	Judy Selina	paservice@uvic.ca	250-721-6448

CO-OPERATIVE EDUCATION PROGRAM

Co-op Coordinator	Barbara Svec	spaco@uvic.ca	250-721-8064
Co-op Assistant	Adrianna Donati	spacoop@uvic.ca	250-721-8061

UNDERGRADUATE PROGRAMS ~ ADMINISTRATIVE STAFF
DIPLOMA IN PUBLIC SECTOR MANAGEMENT, DIPLOMA IN LOCAL GOVERNMENT MANAGEMENT, PROFESSIONAL SPECIALIZATION CERTIFICATES, MINOR IN PUBLIC ADMINISTRATION

Program Manager	Marlowe Morrison	pamanager@uvic.ca	250-721-8067
Programs Assistant	Kimberley Cook	paservice1@uvic.ca	250-721-8074

FACULTY OF GRADUATE STUDIES – GRADUATE ADMISSIONS & RECORDS

Graduate Admissions and Records:		garo@uvic.ca	250-472-4657
Faculty of Graduate Studies		fgs@uvic.ca	250-721-7970
website: http://www.uvic.ca/graduatestudies/			

Prior to the start of your first term, you'll need to do a bit of prep work prior so that everything runs smoothly for the start of your program. You will need to:

1. apply for your NetLink ID and UVic email,
2. register for your courses
3. order your textbooks through the UVic Bookstore,
4. get yourself set up to access Brightspace, the course management system used by UVic.

NETLINK ID

Apply for your **Netlink ID.** (https://netlink.uvic.ca). **You will not be able to apply for your NetLink ID until all provisions have been removed from your admit status, you have paid your deposit, and your admission is finalized.**

Your NetLink ID is a unique personal identifier which is used as your "username" for various services provided by UVic. Obtaining your NetLink requires an overnight update of UVic's database and you will not be able to register for course(s) until 24 hours after applying for your Netlink ID. You will automatically create a UVic e-mail address for yourself as part of this process.

You are **required** to use your UVic e-mail address as your "preferred" address so that UVic e-mail, bulk e-notifications and attachments are not blocked as spam or junk mail.

TIME TO REGISTER!

Once you have your NetLink ID, obtain the list of courses required for your graduate program. Then:

1. Check your registration status. To do this, go to your **Online Tools:**

   {From the top menu choose Student Services. A series of options will appear, choose "Registration", the first option is Registration status. From this screen you can also look up your classes and register. Make note of the Course Reference Number (CRN) printed beside the appropriate section of your course(s). This is the number you will use to register.
2. To register for classes, log in to Online Tools and follow the steps below:
   - Click on "Add or drop classes" under "Registration"
   - Select the appropriate term (i.e. Fall Session: September-December 2021), click submit
3. Enter the "CRN" (course reference number)
4. When you have entered all desired CRNs, choose "submit changes." To search for more sections, click on "add to worksheet." You will be returned to the "add or drop classes" page and you'll see the CRN you chose in one of the boxes in the "add classes worksheet".
   To add additional classes click on class search or use "CRN."
5. Confirm your registration. Upon completion of registration, go to the blue tab named "Registration", click view active registrations or view detailed timetable to review your registration and schedule. All courses you have registered for should now appear as part of your timetable. If a course is not showing in your timetable, try registering for it again.
   If the problem persists, review and make sure you meet the pre-requisites for that course. Contact Graduate Admissions and Records if you have further questions or visit the Registration webpage at http://www.uvic.ca/graduatestudies/admissions/registration/index.php

COURSE MATERIALS

You can order your course materials online from the UVic Bookstore's website. Alternatively, if you live in the Victoria area, you are welcome to come to campus and purchase your books in person.

Course materials are usually listed a few weeks before the start of the semester. Choose your course (i.e. ADMN 504 or CD 501), click in the box next to the course, and then the "Find my textbooks" button. It will bring up ALL of the course materials for that course. Not all courses require texts because all the readings are available through Brightspace.

For convenience and in an effort to save students money, many courses use online readings and UVic's online library. Used texts are often available at approximately 25% less than new texts.

We recommend that you order your books two weeks before start of term to ensure you have them on hand when the courses start.

ACCESSING YOUR BRIGHTSPACE COURSE WEBSITES

The School of Public Administration uses the Brightspace learning management system to deliver all online courses and to support on-campus, face-to-face courses. Brightspace sites are online classrooms that provide access to course objectives, reading lists, notes, online discussions and assignments. To protect the privacy of class discussions, only registered students will have access to the Brightspace site.

The School recommends that you work through a self-paced orientation which will help you prepare for your online course. The resources and activities in this site will help you to get comfortable with the online learning platform where your courses are housed and become familiar with common difficulties for online learning and how to solve them.

How do I access the Brightspace orientation?

- Sign in to UVic, then click on "Online Tools", click on Brightspace from the list provided.
- On the top banner of the Brightspace site, click on "Help", then "Video Tutorials".
- From the tutorials list, click on "Navigated Brightspace Environment for Learners".

If accessing Brightspace at work, please note that some network security policies of workplaces can prevent access to Brightspace. The UVic helpdesk can only assist you if the problems are not a result of your workplace electronic security policies. You may need to contact your workplace IT administrator for assistance if you are planning to access your courses while at work.

In our School, we recommend that students:

- Using PCs: use the latest version of Chrome, Microsoft Edge or Firefox to access Brightspace.
- Using MACs: use the latest edition of Firefox, Chrome, or Safari.

BRIGHTSPACE SITES ~ AVAILABLE DATES

Please note: All students will have access to their online course materials via Brightspace sites by noon, Pacific Time, the first day of the term.

USING MOBILE DEVICES FOR YOUR COURSES

If you are planning on accessing your online courses using a mobile device such as a tablet or a smartphone, please note that **not** all required course features will be accessible with these devices. Please check whether your mobile device will work with Brightspace through: https://onlineacademiccommunity.uvic.ca/TeachAnywhere/2020/09/05/brightspace-requirements/.

TECHNICAL ASSISTANCE FROM THE TECHNOLOGY INTEGRATED LEARNING (TIL) ONLINE HELP DESK

If you have any technical or connectivity problems with your Brightspace, or questions about its functions throughout the term, please contact the **Technology Integrated Learning Onlinehelp Desk**:

E-Mail   helpdesk@uvic.ca

Website   https://bright.uvic.ca/d2l/home

For tutorials on how to use Brightspace: https://www.youtube.com/channel/UCLSxTdOzKAFOCZjXav1aCRQ

The Onlinehelp Desk is staffed the following hours (Pacific Time), except for statutory holidays observed in Canada and British Columbia and will respond within 24 hours. Or submit an online form to request help.

- **Email:** helpdesk@uvic.ca
  - Mon. to Friday, 8:00 a.m. to 11:00 p.m.
  - Weekends, 10:00 a.m. to 10:00 p.m.
  - Stat holidays, 10:00 a.m. to 6:00 p.m.
- **Telephone:** 250-721-7687 (Toll Free: 1-844-721-7687)
  - Monday to Friday, 8:00 a.m. to 11:00 p.m.
  - Weekends, 10:00 a.m. to 10:00 p.m.
  - Stat holidays, 10:00 a.m. to 6:00 p.m.
- **Twitter:** @uvichelpdesk - Answered Monday to Friday, 8:00 a.m. to 4:30 p.m

GENERAL INFORMATION

PLANNING YOUR PROGRAM

As a graduate student, you are ultimately responsible for your own program of study and research. The role of the Graduate Advisor/Coordinator, supervisor, and supervisory committee is to assist you and to evaluate your performance, but responsibility for your class-based studies, your research project (598) or thesis (599), andthe quality of your work, rests with you. For details on your responsibilities, see the Graduate Calendar.

Please note that MPA Online (course-based) and Graduate Certificate in Evaluation students will not be assigned a supervisor and supervisory committee. However, if you have any questions or require advice, contact the Graduate Advisor or Program Assistant.

The graduate program assistants are diligent about providing important information to students via email regardingdeadlines and procedures. **Do not ignore these notifications**.

MPA ON CAMPUS OPTION AND MPA ONLINE OPTION – COURSE SELECTION

Students in the MPA Thesis/Co-op On Campus Option may not take **core** courses from the MPA Online Option unless (1) the course is specifically open to students in both Options or (2) approval has been granted by the Graduate Advisor. Elective courses are available to all students, with some specific exceptions.

Please note: Students may not transfer between the MPA Thesis/Co-op On Campus and the MPA Course-Based Online option.

TIME CONSTRAINTS

University regulations impose time constraints on students and their programs. Students in a degree program are expected to complete course requirements in just over two years. Although the maximum time allowed for a master's degree is five years from the time of your first registration, it is strongly recommended that you enter into this program with the intention of completing the courses in a sequential and timely manner. Certificate students have a maximum of two years to complete their requirements.

In extenuating circumstances, after completing at least one term, students are permitted to formally take a leave of absence from the program as long as this is done within the registration timeline. Students may take a leave of absence for up to three terms during a master's degree program without penalty. **Note that each term you must either register or obtain a leave of absence before the registration deadline for that term**. For more information about taking a leave of absence, click here.

For important academic dates see: https://www.uvic.ca/calendar/dates/. Registration and term withdrawals are completed online via "Online Tools".

GRADING POLICY AND GRADING APPEALS

For the UVic Faculty of Graduate Studies grading policy in the Academic calendar, click here.

Grading Appeals: If you are seeking clarification about or are dissatisfied with an assigned grade, either for a whole course or a portion, you should first discuss the matter with the instructor, who will review the work in question. It is the student's responsibility to first notify the instructor in writing. This notification should take place normally within 14 days of the grades being available for the portion of the course in question. If the instructor agrees to change a grade before the final course grades are submitted, no further action is required. If the instructor agrees to change a grade after the course grades have been submitted, the instructor will complete a change of grade form to be approved by the Director and Dean.

For further steps, see the policy for Faculty of Human and Social Development students: *Procedures for Review of Assigned Grades.*
https://www.uvic.ca/hsd/assets/docs/policies/HSD%20Procedures%20for%20Review%20of%20Assigned%20Grade%20April%202017_grad.pdf.

ACADEMIC INTEGRITY

The standards and the reputation of the University of Victoria are the shared responsibility of its faculty and students. You are expected to observe the same standards of scholarly integrity as your academic and professional counterparts. Academic dishonesty consists of misrepresentation by deception or by other fraudulent means and can result in serious consequences. You may be awarded a grade of zero on an assignment, loss of credit with a notation on the transcript (notation reads: "Grade of F assigned for academic dishonesty"), and/or suspension or expulsion from the University. It is your responsibility to understand what constitutes academic dishonesty.

Please acquaint yourself with the University of Victoria's Policy on Academic Integrity. In particular, you are strongly advised to ensure that you fully understand what constitutes plagiarism. Plagiarism is one of the most serious breaches of academic integrity and shall be dealt with as such by the instructor, the School, and the University. Note UVic's recent implementation of not allowing students to use unauthorized editors for their written assignments.

You should be aware that the University of Victoria allows instructors to use plagiarism detection software.

Please note carefully that plagiarism is not just an academic concern. Copying others' work without appropriate attribution is unacceptable in government and private industry.

COPYRIGHT OF COURSE MATERIAL

The University of Victoria asks that you respect the copyright of any and all course materials and note that these are circulated and shared for the purposes of the individual course only. Further reproduction is strictly prohibited.

ASSIGNMENT WRITING STYLE GUIDE: APA

The School of Public Administration requires students to use the APA Style Guide for academic writing, unless otherwise directed by your instructor. An APA Style Guide is available through the UVic Library website: https://www.uvic.ca/library/research/citation/documents/apa.pdf

PRIVACY & CONFIDENTIALITY NOTICE

Instructors and students may discuss examples in class that reflect an actual situation, institution, or community. To create an environment where everyone can feel free to discuss and learn from real-life issues, we ask everyone to respect the confidential nature of the institutions and communities being discussed. When submitting materials in writing, you may wish to alter the names and circumstances slightly to avoid any perception of impropriety.

The businesses or agencies being discussed have a right to expect that their information is confidential and will not be shared with people including classmates, work colleagues, family members or friends or anybody else not connected to the project. Copies of project papers or assignments that include confidential information, should not be shared with classmates without the permission of the business or the agency.

DISCRIMINATION AND HARRASSMENT POLICY

The University of Victoria is committed to providing an environment that affirms and promotes the dignity of human beings of diverse backgrounds and needs. To acquaint yourself with the University's Discrimination and

Harassment Policy, please consult the information available online[i]. You may also contact the office of Equity and Human Rights at 250.721.8488 or eqhr@uvic.ca.

PREVENTION OF SEXUALIZED VIOLENCE PROGRAM AND POLICY

UVic has policies, programs and resources in place related to sexualized violence. These include university policies that guide incident response and investigations as well as awareness campaigns, rapid security response and professionally trained staff to provide safety assistance, counselling and health services.

The university can take action under its applicable policies to investigate and address the specific details of an incident. For details, see https://www.uvic.ca/services/studentlife/initiatives/sexualized-violence/.

ACCOMMODATION FOR PHYSICAL AND LEARNING DISABILITIES

The University of Victoria attempts to accommodate students to promote educational equity and accessibility. If you have any special learning needs, please contact the UVic Centre for Accessible Learning via email at calfrontdesk@uvic.ca, or telephone at 250.472.4947.

Students who require learning accommodation are advised to register with the Centre for Accessible Learning as early as possible to ensure that your instructors will be better able to accommodate your learning needs.

ACCOMMODATIONS FOR RELIGIOUS OR CULTURAL OBSERVANCES

Students are permitted to absent themselves from classes, seminars, or workshops for the purposes of religious, spiritual or cultural observance. For information regarding the University's policy on religious accommodation, consult the web[ii].

RESOURCES FOR INDIGENOUS GRADUATE STUDENTS

Indigenous graduate students have access to the following resources:

- Tracy Underwood, Faculty of Human and Social Development,
  HSD Indigenous Academic Coordinator   250-472-5342, acissc@uvic.ca
- Indigenous Counselling Office, University Centre B270   250-721-8341, counsell@uvic.ca
- Office of Indigenous Academic & Community Engagement   250-853-3599, inafco@uvic.ca
  (located in First Peoples House)
- Native Students Union   250-853-3992, contact@uvicnsu.ca

STUDENT LIFE

ID CARDS

The UVic student ID card is referred to as the "ONECard". A ONECard is available to any UVic student registered in atleast one course per term. For more information about obtaining a ONECard, please consult the web[iii].

Students within the Victoria area may find it beneficial to obtain a ONECard as the ONECard serves as a Library card. Students outside the Victoria area may also wish to obtain a ONECard to allow privileges at their local university through reciprocal borrowing agreements; information about this program is available online[iv]. You are able to obtain your ONECard by going to the Information Centre on the main floor of the University Centre or by mail if you are a distance student.

CAMPUS BOOKSTORE

The UVic Bookstore sells UVic-branded merchandise, school supplies, textbooks, general reading books and magazines and various household and personal items.

From the Bookstore's website[v], you can order your course materials. Courses are listed alphabetically by program, and then numerically within that program. In situations where there are no required materials listed on the Bookstore site, despite the course itself being listed, the materials are not yet available. If you see "no materials required" then all of the materials for that course will be available online through Library holdings and other online sources. Textbooks are available approximately two weeks prior to the start of classes.

In addition to selling new textbooks, the Bookstore carries used texts for some courses, and has a "Buyback" program that allows you to sign up to be alerted when your registered texts are being sought by the Bookstore. There is also a "Classifieds" section, which allows you to advertise your texts for private sale – and browse what other students are selling[vi].

Also located within the Bookstore is the Computer Store, which sells computer and software items, many at discounted (student) rates.

STUDENT REPRESENTATION

Each Graduate program within the School of Public Administration may choose to select a classmate to act as a liaison between students/staff/faculty, when/as necessary. During your first term, your cohort will be asked to provide the name of your representative to the School.

Additionally, each graduate program (MPA, MACD) at UVic elects its own representative to the Graduate Students' Society (GSS) Representative Council. For more information, consult the GSS website[vii].

FACILITIES AND RESOURCES

LIBRARY RESOURCES

Many of the Library's academic resources are available online at any time, with some services requiring sign-on using your NetLink ID[viii]. Distance education students are also welcome to use the services of INFOLINE, which allows students outside the Victoria area to borrow any circulating materials from the Library's holdings. Further information about the INFOLINE service in general[ix] and service to graduate students in particular[x] is available through the Library's website. http://www.uvic.ca/library

The Librarian assigned to the School of Public Administration is **Justin Harrison**. Contact Justin at justinh@uvic.ca or stop by his office at Mearns Centre for Learning, room A221. You will find online Library guides for your specific program at:

- Library information for distance students and programs - http://libguides.uvic.ca/distance
- Public Administration Libguide - http://libguides.uvic.ca/publicadmin
- Community Development Libguide - http://libguides.uvic.ca/communitydevelopment

UNIVERSITY E-MAIL

UVic provides students with free e-mail accounts through NetLink; please read the information provided on the web[xi], as well as the information regarding establishing a NetLink ID.

The University has made great effort towards protecting its users against spamming abuse. Information about spam filtering at UVic can be found through the Systems website[xii].

> **Graduate students in the School of Public Administration are <u>required</u> to provide their UVic NetLink ID/email address as their preferred email on their student profiles. This ensures that UVic e-correspondence is stored on Canadian servers. Also, email attachments from School staff/faculty are more likely to be received because attachments are often blocked by email services such as Hotmail or gmail.**

TECHNOLOGIES USED IN COURSES

Instructors use a variety of educational technology in courses including internet-based technologies or web-based applications, cloud services and social media. The use of technology is part of your engagement at the University. Some of these learning tools may collect, use and/or disclose your personal information and store or access that information outside of Canada.

UVic cannot require students to disclose personal information to technologies or organizations which may store information on servers located outside of Canada because disclosure of personal information to vendors, systems or services storing or accessing that personal information outside of Canada is restricted by section 30.1 of BC's *Freedom of Information and Protection of Privacy Act* (FIPPA). Personal information is information about an identifiable individual; for example, your name or your email address.

Instructors will inform students of any such technologies where personal information is stored outside Canada and students may request an alternative (such as using an alias or nickname).

SUBMITTING ASSIGNMENTS

Your instructors will each provide you with instructions about how to submit assignments, usually via e-mail or Brightspace. For on campus students only, if a paper copy is required, drop these in the locked mailbox located to the left of the entrance door of the School's General Office, room A302, Human and Social Development Building.

VIRTUAL PRIVATE NETWORK

The Virtual Private Network (VPN) allows students to connect to the UVic network when off campus thus allowing them to have a UVic IP address, which streamlines access to material that is only available toUVic students. Information on accessing and setting up access to the VPN is found here. If you encounter any difficulties, please contact the help desk.

UVIC WIRELESS NETWORK

UVic operates a wireless network that is free to students while on campus. You can access this network using your laptops or mobile devices. Please consult University Systems for more information.

GRADUATE STUDENT TUITION OFFSET PLAN

Some students struggle with paying their tuition in lump sum payments at the start of each semester. The University of Victoria offers a *Graduate Student Tuition Offset Plan*, which allows you to smooth this payment over each of the four months in a term. For more information, please consult Accounting Services.

For information on graduate tuition and other fees, see the UVic Graduate Calendar.

GRADUATE STUDY CARRELS AND MEETING ROOMS

McPherson Library (Mearns Centre for Learning): Please be aware that there are graduate study carrels available to UVic graduate students in the McPherson Library. Details and information on how to sign up is available here.

There are study rooms located in McPherson Library that are available for use by registered UVic undergraduate and graduate students for group study or projects relating to a UVic course. As group work features prominently in the School of Public Administration programs, you will find these rooms valuable during the semester. Rooms may be booked online via the UVic Libraries website by any student with a valid NetLink ID.

*Please note that special measures may be in effect due to COVID-19, please consult the UVic Library website for the most current information.

WRITING SUPPORT

It is assumed in our Graduate Programs that you can write a well-organized and coherent paper, which is grammatically correct, spell-checked, logical, and presents a well-structured composition. This is the minimum requirement to obtain a grade of B on any written assignment. If you require additional support or wish to build your writing skills, consider enlisting the help of The Centre for Academic Communication with writing problems. The Centrefor Academic Communication helps refine academic and professional writing skills: https://www.uvic.ca/learningandteaching/cac/

STUDENT HEALTH-RELATED RESOURCES

UNIVERSITY HEALTH SERVICES

University Health Services (UHS) provides a full service primary health clinic for students, and coordinates healthy student and campus initiatives. We encourage students living in Victoria to use UHS as their primary point of health care while at UVic. They are located at the Health and Wellness Building on campus.

COUNSELLING SERVICES

Please be aware that Counselling Services offers free and confidential counseling to all University of Victoria students enrolled in a degree program.

For further information, please contact Counselling Services.

STUDENT MENTAL HEALTH SUPPORT

The University of Victoria offers numerous resources, supports and opportunities to promote student mental health. Our goal is to support positive student mental health and well-being in order to enhance all students' potential for success.

For further information on mental health services, please see the webpage or contact Student Affairs by email at uvicsmhs@uvic.ca.

APPENDIX I

USEFUL LINKS FOR UVIC

- University of Victoria   http://www.uvic.ca/

- School of Public Administration   http://publicadmin.uvic.ca

- Graduate Admissions and Records   https://www.uvic.ca/graduate/index.php

- Faculty of Graduate Studies Home Page https://www.uvic.ca/graduatestudies/

- Tuition and Fees   https://www.uvic.ca/graduatestudies/finances/tuition/

  Graduate calendar tuition information

- UVic Bookstore   https://www.uvicbookstore.ca/

- Graduate Students' Society   http://gss.uvic.ca/

- Campus Food Services   http://www.uvic.ca/services/food/where/index.php

- Centre for Academic Communication   https://www.uvic.ca/learningandteaching/cac/

REFERENCED LINKS FROM GUIDE

[i] The UVic Harassment Policy https://www.uvic.ca/equity/discrimination-harassment/index.php

[ii] The University Policy on Religious accommodation: https://www.uvic.ca/calendar//grad/index.php#/policy/SkmigiMOV

[iii] Obtaining a UVic ID/ONECard: http://www.uvic.ca/photoid/

[iv] Reciprocal borrowing privileges (library): http://libguides.uvic.ca/distance/requests

[v] UVic Bookstore online: http://www.uvicbookstore.ca .

[vi] UVic Bookstore Buyback/Classifieds: http://www.sellmytextbooks.org/members/41/index.cfm?index=CLASSIFIEDS.

[vii] Graduate Students' Society (GSS) website: http://gss.uvic.ca/ .

[viii] Access to the Library's online resources is made through: http://libguides.uvic.ca/ref .

[ix] For Distance Students – INFOLINE Library information: http://library.uvic.ca/cs/iline/default.html

[x] Graduate student INFOLINE Library information: http://www.uvic.ca/library/locations/other/iline/onlineg.php

[xi] Information about NetLink accounts: https://www.uvic.ca/uvicid/

[xii] UVic's anti-spam information: https://www.uvic.ca/systems/support/emailcalendar/antispam/index.php

If you have any questions, please contact Staff directly –
we want you to have a positive experience and we are here to help make it so!