



# CAMPUS BEAT



*Security Officers Nick Humphrey and Roxanne Lord*

## A Job Well Done

On January 9th, 2012 Campus Security Dispatch received a call of a collapsed person. While Security Officers were en route, BC Ambulance members notified Dispatch that they were attending to a suspected cardiac arrest.

Security Officers Nick Humphrey and Roxanne Lord arrived first on scene and immediately determined that the patient had no pulse and was not breathing.

S.O. Humphrey commenced CPR and continued until Saanich Fire Department members arrived. SFD prepared the Automated External Defibrillator (AED) and continued CPR. BC Ambulance members arrived on scene shortly thereafter and took command. The patient was taken to hospital and is recovering.

On February 3rd, 2012 Campus Security Dispatch received a call of an unconscious intoxicated student. Security Officers Tyler Hook and Carlos Craveiro arrived on scene and were immediately advised by a witness that the patient had a history of seizures. The patient was verbally unresponsive but was able to answer brief questions by squeezing the hand of S.O. Hook. B.C Ambulance was called to attend. S.O. Hook administered oxygen and monitored vitals. After several minutes, the patient's condition quickly deteriorated and they became completely unresponsive and were not breathing. S.O. Hook immediately assessed airway and administered two breaths. The patient began to breath and oxygen was reapplied. Their condition began to deteriorate again however and breathing stopped. S.O. Hook once again assessed airway and administered two breaths, and again the patient stirred and began breathing on their own.

Saanich Fire Department (SFD) arrived on scene just as the patient began to deteriorate again and stopped breathing. SFD prepared the bag valve mask and took over primary care at that point. S.O. Hook remained with the patient.

BC Ambulance then arrived on scene, relieved SFD and transported the patient to hospital where they recovered.



*Security Officer Tyler Hook*

## Medical Response

When one thinks of the core functions of Campus Security at UVic, probably few consider that one of the primary functions of this role would be in the response to medical emergency calls. However, in 2011, we responded to 393 medical incidents. Ranging from minor bumps and bruises to life threatening illnesses and injury; CSEC is recognized as the primary responders for calls of this nature on campus. Due to the frequency of these calls, CSEC has mandated a minimum standard of Occupational First Aid (OFA) Level 2 for our security members. In addition, Security Officers are trained in the use of Automated External Defibrillators (AED) and other protocols for response to emergency medical calls.

It should be noted that in the event of an urgent medical situation (such as cardiac arrest suspected, unconscious person, major bleed etc) 911 should be contacted first, with a follow up call to Campus Security's emergency line. Our officers will guide the ambulance to the location of the incident and provide life saving interventions such as oxygen and the AED while waiting for emergency services to arrive. Callers should be prepared to give exact location information, which means building name and room number, not department name, as well as the nature of the emergency, or 'what is happening' to the 911 operator.

## Calls for Service

In 2011, Campus Security Services dealt with 7057 security related incidents. Files are created when a security report is received or a security related task is performed by staff. Additional community based services like general inquiries through our 24/7 dispatch, lost and found occurrences, parking inquiries, personal safety and crime prevention workshops and assistance with police investigations are not included in these numbers.

## Security Assistance to the Community

Campus Security receives requests from the campus community for assistance and support for a variety of issues. In all situations, CSEC attempts to provide assistance or refers callers to the appropriate support service.

Access requests are generally provided to members of the community who have forgotten their keys at home or locked keys in their office, or persons conducting maintenance or repair work. In all cases, the appropriate identification is required before access is granted and a report is generated. We provided 223 access requests in 2011.

Intrusion alarm systems allow for 24 hour central monitoring of the campus from our dispatch centre. This live monitoring ensures timely response as incidents occur.

Intrusion alarms are a high priority for CSEC. Security Officers will be dispatched immediately to the alarmed area and are required to do perimeter and interior building checks. In the past year we responded to 1147 intrusion alarms, 114 fire alarms, 48 fire trouble and 21 mechanical alarms.

## Building Checks— Proactive Preventative Foot Patrol

As part of making UVic a safe and welcoming environment, Security Officers are responsible for conducting regular building checks on foot. Security Officers pay particular attention to checking buildings and identifying insecure premises. These building checks are done 'floor by floor' and 'door by door'. In 2011 there were 13,176 building checks done. During these checks, security officers noted 792 incidents of insecure rooms/areas, which were then noted and secured.

## Bicycle Thefts on Campus



Bikes are valuable, and are among the most frequently stolen items at every university. Thieves may target any area on campus where bikes are parked. In recent years, Campus Security Services has seen a trend of bicycle thefts occurring around campus, specifically at bike racks at various academic buildings as well as in the UVic Residence area. This information bulletin is a reminder to keep your bicycle secure. Our data shows that bicycle thefts occur throughout the day, they are not restricted to evening hours. Here are some preventive measures you can take to help protect your bike.

- Park your bike in a well lit, high pedestrian area
- Use hardened locks (padlocks) and chains (alloy steel) when locking your bike

- Use “U” locks. DO NOT USE CABLE LOCKS.
- Take a piece of your bike with you, ie. seat, or tire.
- Make sure the locks on your bike are secured.
- Get your bike engraved at Campus Security Services (call the Personal Safety Coordinator 250-721-8981 to schedule an appointment.) It’s free of charge!

TRUST YOUR INSTINCTS. REPORT ANY SUSPICIOUS PERSON(S) AND/OR ACTIVITY IMMEDIATELY TO CAMPUS SECURITY EMERGENCY AT 250-721-7599.

## Cultural Awareness Training

This is a new initiative by Campus Security Services to enhance and improve our understanding of the wide variety of cultures that are represented in our campus community.

Students from a variety of cultures are invited to come and speak to CSEC staff about their own student experience on campus in general and as it relates to personal safety. Students are also asked to address differences with respect to campus safety, particularly cultural differences; and to share suggestions for improvement regarding what would help in interactions between international students and Campus Security Services staff.

It is our hope that through this training we will increase our level of knowledge and understanding, and in turn enhance the service we provide to the campus community.

Any International Student who might be willing to participate in an informal discussion session is welcome to contact the Personal Safety Coordinator at [psc@uvic.ca](mailto:psc@uvic.ca) for more information.

## Positive Space Awareness Training

In February, Personal Safety Coordinator Fiona Puszka began meeting with each team of Campus Security patrol members to raise their awareness of the Positive Space Network on campus. As a PSN Resource Person, Fiona has shared with all members what the PSN is, it’s history, and how one can get involved as a volunteer resource person. Of particular importance has been recognizing the need to know the resources on and off campus that are available for clients in need.



Campus Security is located beside the transit bus loop, and is open 24 hours a day, 7 days a week for emergencies and enquiries. Parking Services is operated by Campus Security Monday to Thursday 8:00 am to 6:00pm and Friday 8:00am to 4:30pm.

Emergency 250-721-7599  
Police/Fire/Ambulance 9-1-1  
Non-Emergency 250-721-6683

Personal Safety Coordinator 250-721-8981  
Parking Services 250-721-7600  
Lost & Found 250-721-6683